

# **VISITATION GUIDELINES & POLICY**

# Updated August 9, 2021

Our first priority at Russellville Hospital is to be *focused on patient safety, the safety of our patient families, and employees.* With that in mind we have updated our visitation guidelines for family members and support persons. We appreciate your cooperation as we work together to keep your patient, your family members and our staff safe.

# To enter our facilities, you must:

- Be 16 years of age and older.
- Check in and out at facility entrances.
- o Be screened upon entry for symptoms of illness. Anyone exhibiting symptoms cannot enter.
- Wear a mask/face covering, observe social distancing and sanitize hands frequently.

# To keep you informed

- Upon admission, a point of contact and communication plan will be set with a family member or support person age 16 and over. Daily updates will be provided, if desired.
- Virtual visitation is available
- The patient will provide a password for identification so that communication can take place between the hospital staff and family members.

#### Patients

# Adults

- One (1) designated person is allowed to visit per day.
- One to 2 persons are allowed during end-of-life care.
- It is important to stay in the room except for basic personal needs (ex: food/restroom).
- Please leave personal items in vehicle.
- Room size limits the use of additional chairs.
- Patients who are admitted and stay overnight may have one (1) person after the patient is in their room.
- Caregivers staying overnight need to be present in the room prior to 6 p.m. If you must leave during the night, reentrance would be allowed at 8:00 AM the following morning. (Exceptions may be made for admissions after 6 p.m. by the nursing supervisor)

#### Adult ICU

• Family call-in times for updates: 9:30 - 10:30 a.m. and 9:30 - 10:30 p.m. (256-332-1611)

#### **Pediatric Patients**

If you are supporting a pediatric patient in the Emergency Department, Med-Surg unit, or surgery please observe the following guidelines:

- Two (2) parents/caregivers are able to support the child with only one (1) person at the bedside at a time.
- Pediatric patients having surgery may have (1) parent/caregiver at a time at the bedside. The caregiver will return to their vehicle during the procedure, and then will be called back to recovery when the surgery is completed.

# **Emergency Department**

• Patients NOT exhibiting COVID-19 symptoms are allowed <u>one</u> support person. However, visitation could be restricted according to the patient/support person's preference, patient condition, physician order, room type/size, and other situations identified by the clinical staff.

#### \*Compliance with personal protective equipment is required for all visitation.